

# SUPPORT




If you have questions or require support, please consult your librarian. If you need further assistance, please contact us at:

[support.edu@medici.tv](mailto:support.edu@medici.tv)

[edu.medici.tv](http://edu.medici.tv)

# ADVANTAGES

## OF THE MEDICI.TV MOBILE APP

-  Connect directly to medici.tv from your mobile device whenever and wherever you want—no need to go through your library's online portal;
-  Effortlessly stream your favorite programs to your TV and enjoy them in top video and audio quality;
-  Don't miss a beat of our programming by enabling push notifications.

## DOWNLOAD IT NOW!

iOS & Android



# USER GUIDE

## THE MEDICI.TV MOBILE APP



Watch the best classical music and jazz videos on your phone or tablet, anytime, anywhere!

**4,000+ videos**

including concerts, operas, ballets, documentaries, and master classes

**150+ live events**

streamed yearly with top-name artists at the world's most prestigious venues

**medici.tv**

# HOW TO

## USE THE APP

1. Download the medici.tv EDU app for free on the App Store (iOS) or the Google Play Store (Android);



2. Log in with your existing individual account (see next page);

3. Cast our extensive catalogue to your TV with Airplay or Chromecast.



# HOW TO

## CREATE AN INDIVIDUAL ACCOUNT

1. Visit medici.tv through your library's website; in the top right corner of the medici.tv homepage, you'll see a message stating "This service is provided by [your library]";

2. Click on the "Log in" button;

3. Under "I don't have an individual account yet", click on "Sign in";

4. Enter your email address, choose a password, then click on "Sign in";

5. You're all set! You'll be automatically redirected to the homepage. Explore the new features now available to you with your individual account.

# ADVANTAGES

## OF THE INDIVIDUAL ACCOUNT

Creating an individual account allows you to enjoy your own personal space on medici.tv while still using your library's access. This unlocks new features including the ability to:

- Save your favorite videos;
- Consult your viewing history;
- Receive our weekly newsletter highlighting live events, new releases, specially curated collections, and more.

